



:: DIAGNOSTIC SERVICES



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:: Providing personal and intensive support is important to us

Vaxxinova Diagnostics GmbH · Deutscher Platz 5e · 04103 Leipzig · Germany www.vaxxinova-diagnostics.de



Dr. Bernd-Andreas Schwarz

Head of Vaxxinova Diagnostics Veterinary specialist for virology T +49 (0) 341/463 798 54 bernd-andreas.schwarz @vaxxinova-diagnostics.de



Dr. Ulrike Ripp

Diagnostics Team Leipzig Veterinary specialist for bacteriology and mycology T +49 (0) 341/463 798 51 ulrike.ripp @vaxxinova-diagnostics.de

Franziska Engel Diagnostics Team Leipzig Veterinarian

T +49 (0) 341/463 798 55 franziska.engel @vaxxinova-diagnostics.de

Customer Service

T+49 (0) 341/46379850 · F+49 (0) 341/46379858 · leipzig@vaxxinova-diagnostics.de

::Vaxxinova Diagnostics business hours

You can contact us from Monday to Friday at our business hours 8.00 till 18.00 o'clock. Additionally, we offer you the possibility to deposit your samples in our sample cooler in the parking courtyard of the Biocity Leipzig. We look forward to describe the way to the cooler to you via phone or email. Please be aware, that the sample package shouldn't be larger than 35 x 20 x 20 cm.

Vaxxinova Diagnostics offers you a large diagnostic portfolio since 2012. Our laboratory is accredited according to DIN EN ISO/IEC 17025. Examinations that do not fall under the specifications of the national accreditation authority are accordingly labelled. We can provide the list of accredited examinations to you in advance.





Dr. Daniel Piehler

Diagnostics Team Leipzig Veterinary specialist for immunology, bact. & mycol. T +49 (0) 341/463 798 53 daniel.piehler @vaxxinova-diagnostics.de

Dr. Christiane Maul Diagnostics Team Leipzig Veterinarian

T +49 (0) 341/463 798 52 christiane.maul @vaxxinova-diagnostics.de



::Sample transport / Courier services

When you submit samples to us, they will be received by our friendly office staff who will also be your point of contact for any queries. Submission forms can be downloaded from our website www. vaxxinova-diagnostics.de. On our website, you find our current offer of all examinations in the navigation area "diagnostic services".

Please send your samples to: Vaxxinova Diagnostics GmbH · Deutscher Platz 5e · 04103 Leipzig · Germany

If you have any questions, please contact us at T +49 (0) 341 463 79 8 50.

Please find below an exemplary list of couriers that deliver diagnostic samples to Vaxxinova Diagnostics: UPS, DHL, FedEx, TNT.

When sending by courier it should be explained that the sample is for routine diagnostic testing and is non-hazardous. Please check your national regulations for the labeling of packages.

Guidelines for packaging your samples:

- Ensure the sample is sealed securely and wrapped in cotton wool or paper towel.
- Enclose the sample in a small rigid container that prevents leakage.
- · Ensure all the details are filled out on the submission form

(who gets reports, invoice; examinations).

• Put the box, submission form and payment information inside a padded envelope.



::PCR (detection of nucleic acid)

Aeromonas hydrophila	
Aeromonas salmonicida	
Spring viraemia of carp (SVC)	
Infectious hematopoetic necrosis virus (IHN)	
Infectious pancreas necrosis virus (IPN)	
Koi herpesvirus (KHV)	
Renibacterium salmoninarum	
Salmonid alphavirus (SAV)	
Viral hemorrhagic septicemia virus (VHS)	
Yersinia ruckeri	

::Bacteriology

Bacteriological examination	
Material-dependant cultures	
Identification	
Identification of submitted isolates	
Subculture for typing	
Antimicrobial susceptibility testing (AST)	
Agardiffusion	



::Pathogen typing

Aeromonas salmonicida - typing PCR
A-Layer protein vapA (virulent/avirulent)
Aeromonas salmonicida - typing PCR serotype 1, 5 and 6
Aeromonas hydrophila – typing PCR Aerobactin (virulence factor)

:: Pathology

General preparation in	cl. sampling	 	 	
Histology		 	 	
Disposal of carcasses				



:: General Information

If there are additional parameters that you need examined, please contact us and we will try to help you.

::Invoicing

The invoice will be sent to the veterinarian after the report has been issued. The examinations will be invoiced monthly or at fortnightly intervals.

Our general terms and conditions apply to the provision of all our services. Please find them at www.vaxxinova-diagnostics.de, as well as our data privacy statement. Valid from January 1, 2020.

Vaxxinova Diagnostics GmbH Deutscher Platz 5e 04103 Leipzig Germany

Managing Director: Dr. Bernd-Andreas Schwarz T +49 (0) 341/463 798 50 F +49 (0) 341/463 798 58 leipzig@vaxxinova-diagnostics.de www.vaxxinova-diagnostics.de

Landessparkasse zu Oldenburg IBAN DE07 2805 0100 0093 1621 21 BIC SLZODE22XXX



::Notes



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